What is **SENDIASS**?

Tim Webb





Special Educational Needs Disability Information Advice Support Service

ADVICE TIPS SUPPORT SUPPORT SUPPORT

(previously Parent Partnership Service)

Who are we?

SENDIASS Enfield provides

impartial and confidential information, advice and support to parents and carers of children, or young people, (YP) directly, with a special educational need or disability.



- This includes support for families who have a child/YP going through the Education, Health and Care Plan, (EHCP), process.
- SENDIASS is also available to offer general information and advice to professionals in support of families.

What does impartial mean?

We are 'impartial' because we do not take sides, we advise on the law and guidance.

'Someone who is impartial is not directly involved in a particular situation, and is therefore able to give a fair opinion or decision about it'.

We see our role as a **'Critical friend'** to the Local Authority and schools.



What do we do?

- Offer confidential and impartial telephone support & information.
- Provide written information.
- Support at meetings with local authority, schools/colleges & professionals.
- Provide information sessions and training.



What do we do?

- Put parents/carers, or young people, in touch with others who may be able to help.
- Offer the support of a SENDIASS officer to help parent/carers or young people, complete forms & write letters, explain procedures and choices, and encourage them to be fully involved as partners in the child/young person's (their), education.



We can help with......

- SEN & Disability issues (0-25 years)
- Statutory Assessment Process
- Annual Reviews of EHC plan
- SEN Support at school or college
- Personal budgets

- Help with understanding reports/documents
- Help with writing letters
- Parent/carer and YP training
- The Local Offer



What we don't do.....

- Make decisions on the parent or YPs behalf, or tell them what to do.
- Make professional judgements about what is best for a child/young person.
- Complete all paperwork for the parent/YP, (we aim to inform and empower so will work <u>with</u> them). *Dependent on the needs of the Service user*
- SENDIASS would not advise on University issues, after school activities, benefits, housing, or make recommendations on schools or colleges.
- SENDIASS can support parents/YPs before, during and after a Tribunal appeal, but does not represent.



1. Case study of Support, EYFS

Issue:

Child in Nursery with 30 hours.

School not confident to give full hours due to description in EHCP.

IAS given:

Obtaining carer views

Gathering information and views from setting

Advising school on potential ways to enable gradual transition to full day

Follow-up with carers and setting

Outcome:

Child transitioned to full-time

School and staff happy with outcome

All professionals working together to support, (on same page)

Parents and child happy and getting what they need

HAPPY!



2. Case study of Support, EYFS

Issue:

Child with EHCP has school named Transport in dispute

IAS given:

Supported family to make transport application from scratch

Supported family to find local nursery while awaiting outcome

Liaising with SEN

Outcome:

Child appropriately supported during wait.

Nursery able to organise funding through EHCP

Family provided budget to transport child to placement

Child able to attend setting suited to their needs

HAPPY!



Reminders.....

- SENDIASS has a five day call back system, (although we will try to make contact as soon as possible).
- SENDIASS requires two weeks' notice if support is required for a meeting.
- It is the parent/YPs responsibility to keep their SENDIASS officer fully informed of developments/other professional involvement.

 Please be mindful of timeframes when making contact – we may not be able to complete paperwork the same week we receive the request.





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